Subject: Re: Public Records Request — ALPR / Flock Safety records
Date: Thursday, August 20, 2026 at 12:01:38 PM Eastern Daylight Time
From: Paul Rockenbach
To: Mark Williams
CC: Clay Collier, Carlton Williamson, Heather Dowless, Andre Jackson
Attachments: image001.jpg, image002.jpg, image.png, image.png, image.png, image.png, Outlook-h2ynvxed.png, Outlook-3chaiblo.png, Outlook-kytj2grp.png, Outlook-fhdoa0a1.png, 4_1_2026-4_30_2026-Whiteville NC PD-Audit.csv, 5_1_2026-5_31_2026-Whiteville NC PD-Audit.csv, 6_1_2026-6_30_2026-Whiteville NC PD-Audit.csv, 7_1_2026-7_31_2026-Whiteville NC PD-Audit.csv, event-logs 4.1.26 - 4.30.26.csv, event-logs 6.1.26 - 6.30.26.csv, event-logs 7.1.26 - 7.31.26.csv, event-logs. 5.1.26 - 5.31.26.csv, Records Request Documents - Flock ALPR.pdf, FOIA Request Flock Safety - Response.pdf

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Mr. Williams,

Please see the documents attached to this email. Some of the documents are attached as links as they are too large to attach as a copy.

Please read the FOIA Request Flock Safety - Response PDF first as it outlines what has been provided, etc.

Thank you,

-Paul

4_1_2026-4_30_2026-Whiteville NC PD-Network-Audit.csv
5_1_2026-5_31_2026-Whiteville NC PD-Network-Audit 1.csv
6_1_2026-6_30_2026-Whiteville NC PD-Network-Audit.csv
7_1_2026-7_31_2026-Whiteville NC PD-Network-Audit.csv

Paul Rockenbach
Chief of Police
City of Whiteville, N.C.
Phone: 910-642-5111

"An able yet humble man is a jewel worth a kingdom."
-William Penn

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From: Mark Williams <mwilliams@ricefamilylaw.com>
Sent: Thursday, August 6, 2026 8:44 AM
To: Paul Rockenbach <prockenbach@ci.whiteville.nc.us>; Heather Dowless <hdowless@ci.whiteville.nc.us>
Cc: Emily Sarvis <ESarvis@ci.whiteville.nc.us>
Subject: Re: Public Records Request — ALPR / Flock Safety records

Chief Rockenbach,
Thank you for the prompt reply, and for confirming that the Department operates Flock LPRs. I appreciate it.
A week or two for your attorneys to review the full request is reasonable, and I am glad to take production on a rolling basis. To make that easier, I would suggest starting with the three items that are generated on demand and are not burdensome to produce: the **Flock Network Audit in native CSV**, the **Flock vendor contract**, and the Department's **ALPR policy or SOP**. The invoices, MOUs, and remaining items can follow.
If a firm date helps your team plan, I would ask for the core Flock exports and the contract by **Friday, August 22, 2026**, with the balance to follow as reviewed. I remain glad to confer by phone or narrow any item.
Thank you again for the responsiveness.
Respectfully,
~Mark

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From: Paul Rockenbach <prockenbach@ci.whiteville.nc.us>
Date: Thursday, August 6, 2026 at 8:09 AM
To: Mark Williams <mwilliams@ricefamilylaw.com>; Heather Dowless <hdowless@ci.whiteville.nc.us>
Cc: Emily Sarvis <ESarvis@ci.whiteville.nc.us>
Subject: Re: Public Records Request — ALPR / Flock Safety records

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Good morning Mr. Williams,

We have received your public records request. Over the last two weeks our city attorney has been out of town for a planned vacation. I have forwarded this to our city legal team to look over to make sure we comply with all applicable laws. We do operate Flock LPR's and will furnish the requested documents as promptly as possible. If you could give our team and the attorneys a week or two to look over the request and we will send the requested documents over.

Thanks,

-Paul

Paul Rockenbach
Chief of Police
City of Whiteville, N.C.
Phone: 910-642-5111

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-William Penn

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From: Mark Williams <mwilliams@ricefamilylaw.com>
Sent: Wednesday, August 5, 2026 2:30 PM

To: Heather Dowless <hdowless@ci.whiteville.nc.us>
Cc: Paul Rockenbach <prockenbach@ci.whiteville.nc.us>; Emily Sarvis <ESarvis@ci.whiteville.nc.us>
Subject: Re: Public Records Request — ALPR / Flock Safety records

Ms. Dowless and Chief Rockenbach,
I'm following up on my July 1, 2026 public-records request concerning the Whiteville Police Department's automated license plate reader (ALPR) program, including the reader system the Department deployed in early 2026. More than five weeks have passed without an acknowledgment, a production, or an estimated timeframe. Most agencies have responded within 20 days.
N.C. Gen. Stat. § 132-6(a) requires public records to be furnished "as promptly as possible." I'm glad to take production on a rolling basis, and — as I noted originally — if the Department operates no ALPR or Flock system, a brief written statement to that effect fully satisfies the request.
Accordingly, I ask that by **Friday, August 15, 2026** the Department provide the responsive records, a written statement that it operates no ALPR system, or a firm completion date. I remain glad to confer by phone.
Thank you for your attention to this.
Respectfully,
Mark Spencer Williams

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From: Mark Williams <mwilliams@ricefamilylaw.com>
Date: Wednesday, July 1, 2026 at 7:28 AM
To: hdowless@ci.whiteville.nc.us <hdowless@ci.whiteville.nc.us>
Cc: prockenbach@ci.whiteville.nc.us <prockenbach@ci.whiteville.nc.us>; esarvis@ci.whiteville.nc.us <esarvis@ci.whiteville.nc.us>
Subject: Public Records Request — ALPR / Flock Safety records

To the City Clerk and Whiteville Police Department,
Under the North Carolina Public Records Law, N.C. Gen. Stat. § 132-1 et seq., I request copies of the following records concerning the Department's automated license plate reader (ALPR) program, including the license plate reader system the Department deployed in early 2026. Electronic copies (native PDF, CSV, or Excel) are acceptable and preferred.

1. **Every vendor contract**, order form, quote, and renewal for ALPR cameras or services — including any agreement with Flock Safety, Inc. — and all amendments.
2. The Department's **ALPR policy, SOP, or general order** governing camera use, access, and auditing.
3. All **data-sharing agreements and MOUs**, including with the Columbus County Sheriff's Office, the New Hanover County Sheriff's Office, other North Carolina agencies, the State Bureau of Investigation, ICE, CBP, and any nationwide lookup or "hot list" network.
4. The Flock (or equivalent) **Organization Audit, Network Audit, and Event Log** for the most recent three complete months (**April–June 2026**), in native export format.
5. The **current number of ALPR cameras** the Department operates and the general areas they cover.
6. The **data-retention schedule** and any preservation or deletion settings.
7. All **invoices, purchase orders, and payment records** for ALPR cameras or services, including the funding source.

8. Any records of **misuse, audit exceptions, or discipline** relating to ALPR searches.
9. **Communications with the vendor** regarding data sharing, network configuration, or federal access.

If the Department does not operate any ALPR or Flock system, please confirm that in writing.
I ask to inspect these records at no cost and to receive electronic copies. If any portion is withheld, please cite the specific statutory basis and produce the remainder. Please acknowledge receipt.
Respectfully,
Mark Spencer Williams
Rice Law, PLLC — Wilmington, NC

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